THE UNIVERSITY OF NEW MEXICO ◆ HEALTH SCIENCES CENTER
UNM HOSPITALS

Bernalillo County Commissioner Report

March 31, 2016

THE UNIVERSITY OF NEW MEXICO ◆ HEALTH SCIENCES CENTER
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Encounters - Bernalillo County
For the nine months ended March 31, 2016

Source	Bernalillo County Encounters
Charity Care - Bernalillo County	5,594
EMSA	606
IHS	1,482
Medicaid	245,338
Medicare	150,943
Uninsured	24,910
HMO's & Insurance	132,833
All Other	30,078
Total Encounters	**591,784**

Native American Encounters **51,787**

Encounters - Bernalillo County consist of Inpatients and Outpatients who provided a Bernalillo County zip code during their registration. Categories are based on Primary Payer Code. Native American Encounters are based on race as provided during registration, are not restricted to only Bernalillo County zip codes and could be duplicate of the Bernalillo encounters by payer above.

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Financial Assistance to Patients by County*
For the nine months ended March 31, 2016

County	Charity Care Cost	Uninsured Cost	Total Uncompensated Care Cost
Bernalillo	38,098,762	$ 7,895,894	$ 45,994,656
Catron	12,650	-	12,650
Chaves	5,464	41,866	47,330
Cibola	18,772	204,033	222,805
Colfax	3,136	-	3,136
Curry	3,085	52,810	55,895
De Baca	207	-	207
Dona Ana	5,660	15,658	21,318
Eddy	30,552	83,325	113,877
Grant	14	19,636	19,650
Guadalupe	788	77,092	77,879
Harding	-	-	-
Hidalgo	-	-	-
Lea	83,761	46,086	129,847
Lincoln	493	9,087	9,580
Los Alamos	715	-	715
Luna	35,504	2,135	37,639
Mc Kinley	234	200,026	200,260
Mora	-	-	-
Otero	22,655	-	22,655
Quay	187	365	552
Rio Arriba	103,979	37,407	141,386
Roosevelt	-	40,507	40,507
San Juan	6,917	89,031	95,948
San Miguel	2,376	11,359	13,735
Sandoval	120,129	519,156	639,285
Santa Fe	22,146	156,429	178,575
Sierra	58,641	4,160	62,802
Socorro	7,484	26,962	34,446
Taos	253,869	177,139	431,008
Torrance	25,217	118,636	143,853
Union	332	906	1,238
Valencia	222,704	757,961	980,664
Out Of State	-	681,309	681,309
Grand Total	**$ 39,146,433**	**$ 11,268,973**	**$ 50,415,406**

* Based on collection

Total Uncompensated Care Cost: Cost of care for UNM Hospitals is the actual cost of providing care - salary, benefits, supplies, drugs, blood, organs, utilities, depreciation, contracts, services.

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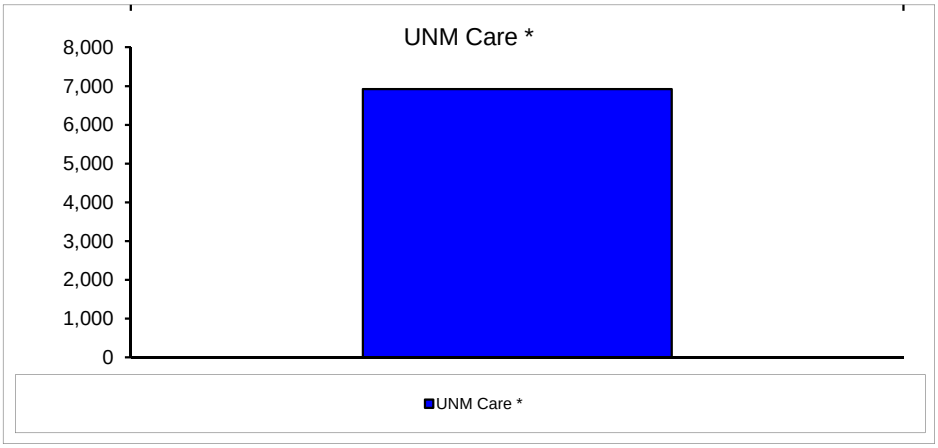
UNM Care
As of March 2016

Category	Enrollment
UNM Care *	6,925



* UNM Care includes 159 Native American Enrollees as of 3/31/2016.

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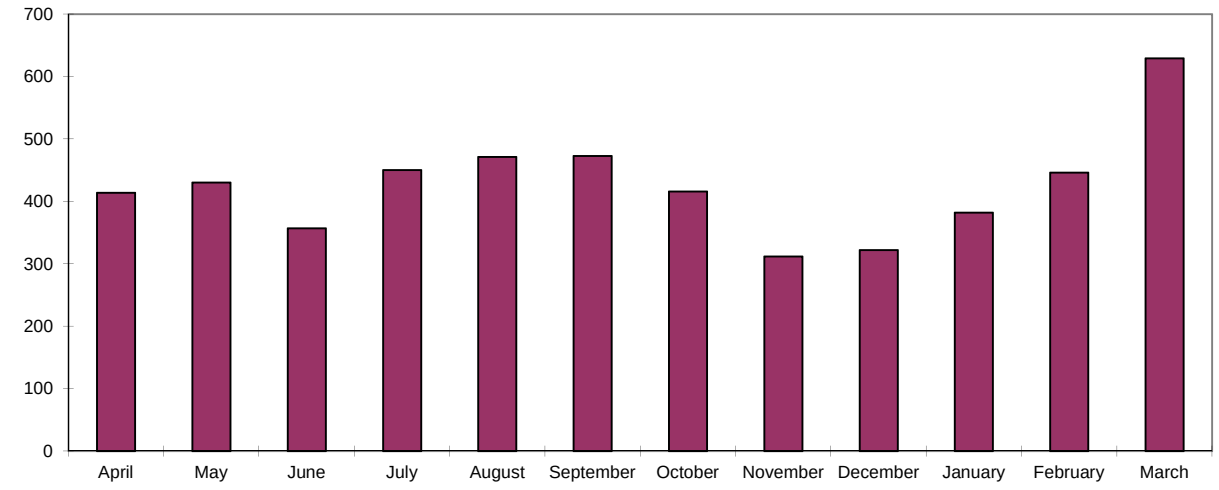
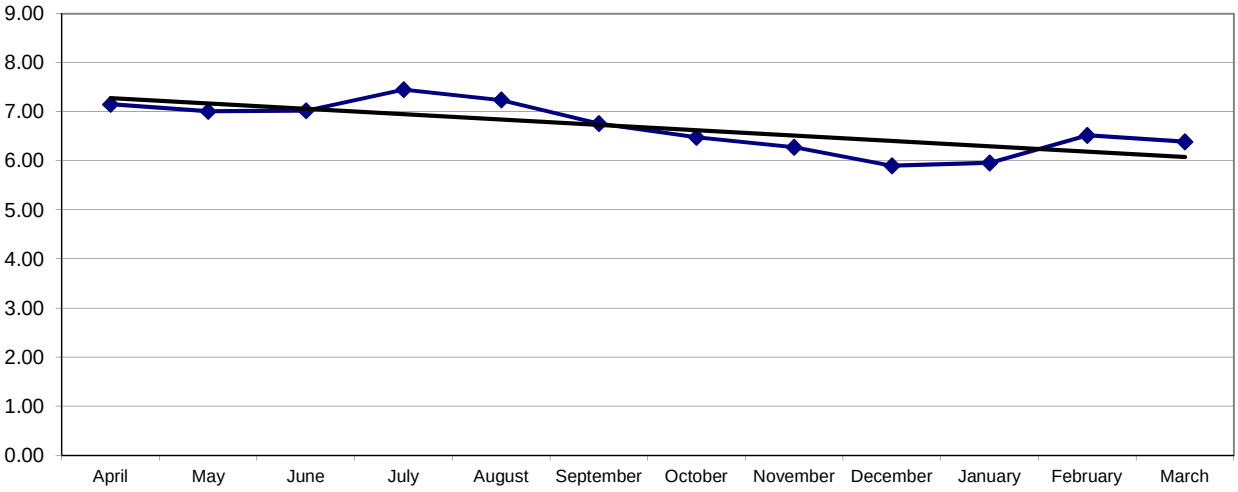
Emergency Services
For the Twelve months ending March 31, 2016

Patients left without being seen



Average Hours from Arrival to Disposition



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Number of FTE's and Retention Report
For the nine months ended March 31, 2016

Category	Number of FTE's as of June 2015	Number of FTE's as of March 2016	Hires Headcount	Terms Headcount	Rolling Retention Rate
RN's	1,867	1,956	212	183	86.99%
Pharmacy	167	186	26	21	81.80%
Pulmonary	71	82	1	3	95.18%
Physical Therapists	48	63	7	-	98.31%
Radiology Techs	140	136	10	12	87.00%

NOTE: The number of FTE's for selected categories is listed above; however, it should be noted that the retention rate is calculated using the hires and terms for each respective category.

UNM HOSPITALS

Statements of Net Assets

March 31, 2016 and June 30, 2015

Assets	**March 2015**	**June 2015**
(In Thousands)		
Current assets:		
Cash and cash equivalents	$ 204,796	146,491
Marketable securities	34,691	34,558
Receivables:		
Patient, net	132,978	134,264
University of New Mexico	2,003	780
Estimated third-party payor settlements	39,456	37,259
Bernalillo County treasurer	13,714	1,668
Other	30,596	21,378
Total current assets	458,234	376,398
Noncurrent assets:		
Assets whose use is limited:		
Held by trustee	16,053	15,072
By UNM Hospital Clinical Operations Board	20,294	21,453
Capital assets, net	231,139	239,294
Total assets	725,720	652,217
Liabilities		
Current liabilities:		
Accounts payable	59,510	49,723
Payable to University of New Mexico	95,708	71,056
Estimated third-party payor settlements	63,698	34,795
Interest payable bonds	889	427
Other accrued liabilities	54,424	53,775
Total current liabilities	274,229	209,776
Bonds payable	115,594	115,000
Total liabilities	389,823	324,776
Net Assets		
Restricted for expendable grants, bequests, and contributions	15,482	14,980
Restricted for trust indenture and debt agreement	21,586	14,347
Unrestricted Total net assets	182,558	173,820
Assets invested in capital	116,271	124,294
Total net assets	$ 335,897	$ 327,441

UNM HOSPITALS

Statements of Revenues, Expenses, and Changes in Net Assets

For the nine months ended March 31, 2016

(In Thousands)		**March 2016**	**June 2015**
Operating revenues:			
Net patient service	$	639,985	911,755
Other		19,451	26,407
Total operating revenues		659,436	938,162
Operating expenses:			
Employee Compensation and Benefits		346,788	430,779
Medical services		138,642	164,259
Medical supplies		118,184	141,718
Occupancy/Equipment/Depreciation		68,550	90,316
Purchased services		37,560	54,717
Other		20,466	22,598
Total operating expenses		730,190	904,387
Operating loss		(70,754)	33,775
Nonoperating revenues (expenses):			
Bernalillo County Mill Levy		70,212	93,249
State appropriation		9,363	12,526
Investment income (dividends, gains and losses)		282	15,908
Interest Expense		(2,383)	(6,868)
Other Expense		(607)	(131,168)
Land and Permanent Fund		629	820
Bequests and contributions		1,714	2,578
Net nonoperating revenues		79,210	(12,955)
Increase in net assets		8,456	20,820
Net assets, beginning of year		327,441	306,621
Net assets, end of year	$	335,897	327,441

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Financial Assistance to Bernalillo County Patients by Zip Code

For the nine months ended March 31, 2016

A - Number of Indigent Bernalillo County resident outpatients by zip code and cost of care

B - Number of Indigent Bernalillo County resident inpatients by zip code and cost of care

F - Total cost of care for Bernalillo County indigent patients by zip code with cost methodology

Bernalillo County Zip	Inpatient Count	Inpatient Charity Care and Unisured Cost	Outpatient Count	Outpatient Charity Care and Unisured Cost	Total Patient Count	Total Patient Charity Care and Unisured Cost
87008	6	$ 8,478	100	$ 42,247	106	$ 50,725
87022	10	23,916	125	59,238	135	83,154
87047	1	3,899	175	69,790	176	73,689
87059	21	126,580	625	262,959	646	389,540
87101	1	14,759	21	23,578	22	38,337
87102	125	826,763	4,408	2,007,548	4,533	2,834,311
87103	3	4,870	91	25,037	94	29,908
87104	55	363,039	1,919	852,042	1,974	1,215,081
87105	322	1,966,463	12,691	4,539,512	13,013	6,505,974
87106	102	61,226	3,099	1,349,884	3,201	1,411,110
87107	138	893,060	4,311	1,739,158	4,449	2,632,218
87108	270	1,779,653	8,432	3,356,832	8,702	5,136,484
87109	106	740,951	3,715	1,493,511	3,821	2,234,462
87110	122	634,972	4,342	1,560,344	4,464	2,195,316
87111	60	401,975	2,607	1,076,322	2,667	1,478,297
87112	116	467,428	4,461	1,751,843	4,577	2,219,271
87113	29	234,752	989	325,974	1,018	560,726
87114	88	372,173	3,066	1,307,125	3,154	1,679,298
87115	-	-	10	5,445	10	5,445
87116	-	-	56	36,234	56	36,234
87117	-	-	1	262	1	262
87119	1	4,293	39	7,331	40	11,624
87120	119	895,799	3,762	1,452,208	3,881	2,348,007
87121	372	2,263,751	12,596	5,895,042	12,968	8,158,793
87122	5	31,053	364	141,634	369	172,687
87123	144	979,842	5,885	2,387,121	6,029	3,366,962
87125	7	41,099	305	130,182	312	171,280
87131	2	8,444	19	56,217	21	64,660
87151	8	221,198	35	9,353	43	230,551
87153	-	-	28	9,787	28	9,787
87154	1	13,272	109	15,715	110	28,986
87158	-	-	-	-	-	-
87176	2	465	187	47,868	189	48,333
87181	1	1,946	69	17,140	70	19,086
87184	1	921	60	16,124	61	17,046
87185	-	-	17	12,563	17	12,563
87187	1	1,386	15	423	16	1,809
87190	1	175	46	28,690	47	28,864
87191	-	-	58	16,929	58	16,929
87192	2	27,537	104	42,101	106	69,637
87193	4	18,239	151	32,326	155	50,565
87194	3	27,756	70	54,034	73	81,791
87195	3	8,741	222	78,318	225	87,058
87196	4	7,216	94	16,506	98	23,722
87197	1	1,503	121	28,795	122	30,297
87198	1	1,193	188	34,737	189	35,930
87199	5	28,808	161	69,039	166	97,847
Grand Total	**2,263**	**$ 13,509,588**	**79,949**	**$ 32,485,068**	**82,212**	**$ 45,994,656**

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C - Financial Assistance to Bernalillo County Patients by Service Type

For the nine months ended March 31, 2016

Bernalillo County Zip	Cancer Count	Medicine Count	Pediatrics Count	Surgery Count	Emergency Medicine Count	Neurology Count	OBGYN Count	Orthopedics Count	Psychiatry Count	Other Count	Total Count
87008	13	61	-	1	1	9	3	4	13	1	106
87022	2	64	5	3	12	10	4	8	22	5	135
87047	4	102	-	4	12	13	7	11	15	8	176
87059	22	384	2	21	27	48	18	17	95	12	646
87101	1	14	-	-	1	-	1	2	3	-	22
87102	143	2,401	12	203	228	288	147	63	942	106	4,533
87103	2	41	1	1	1	8	6	-	32	2	94
87104	61	1,125	6	94	74	130	56	36	342	50	1,974
87105	331	5,754	41	536	462	723	425	193	2,089	293	10,847
87106	75	1,636	5	139	129	158	138	95	722	104	3,201
87107	125	2,392	13	242	176	296	167	70	883	85	4,449
87108	189	4,678	37	396	318	486	362	167	1,848	221	8,702
87109	103	2,164	13	175	147	279	122	80	640	98	3,821
87110	138	2,318	23	170	134	361	124	80	994	122	4,464
87111	91	1,367	10	115	100	230	104	58	518	74	2,667
87112	100	2,497	11	204	170	356	149	106	858	126	4,577
87113	45	508	7	55	45	74	65	26	154	39	1,018
87114	172	1,619	13	174	103	234	96	68	594	81	3,154
87115	-	-	-	-	-	1	-	-	8	1	10
87116	4	23	-	8	1	3	2	2	11	2	56
87117	-	1	-	-	-	-	-	-	-	-	1
87119	-	25	-	5	1	7	-	1	-	1	40
87120	154	2,090	18	188	149	292	102	68	715	105	3,881
87121	486	9,412	62	572	565	844	690	204	1,888	411	15,134
87122	20	153	1	23	9	16	10	5	117	15	369
87123	188	3,442	27	263	227	367	239	127	974	175	6,029
87125	17	159	-	7	19	26	7	4	67	6	312
87131	-	7	1	-	3	1	2	1	6	-	21
87151	1	11	-	3	4	-	6	2	15	1	43
87153	2	20	-	-	1	1	-	-	4	-	28
87154	1	57	-	7	4	15	3	3	18	2	110
87158	-	-	-	-	-	-	-	-	-	-	-
87176	3	112	-	12	9	16	1	8	24	4	189
87181	2	33	1	7	4	8	2	2	8	3	70
87184	8	33	-	-	1	3	8	1	1	6	61
87185	4	5	-	-	-	-	1	-	3	4	17
87187	2	12	-	-	1	-	1	-	-	-	16
87190	10	20	-	2	-	-	-	2	10	3	47
87191	4	23	1	7	1	4	3	4	10	1	58
87192	1	70	-	5	4	6	2	2	13	3	106
87193	4	81	1	4	5	13	2	8	29	8	155
87194	-	39	-	4	2	12	6	2	7	1	73
87195	12	133	-	16	10	23	5	3	19	4	225
87196	4	62	1	3	1	4	6	-	14	3	98
87197	3	78	-	13	5	8	-	3	10	2	122
87198	3	113	1	5	5	14	7	4	33	4	189
87199	14	93	-	3	2	7	4	3	34	6	166
Grand Total	**2,564**	**45,432**	**313**	**3,690**	**3,173**	**5,394**	**3,103**	**1,543**	**14,802**	**2,198**	**82,212**

Includes inpatient and outpatient

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D - Primary Reason for Bernalillo County Indigent Resident Visits
For the 18 months ended March 31, 2016

Description	Q3 FY16	Q2 FY16	Q1 FY16	Q4 FY15	Q3 FY15	Q2 FY15	Examples of Illnesses
Factors Influencing Health Status and Contact with Health Servic	4,092	2,167	4,635	7,838	4,544	4,121	Routine exam, follow up to surgery, child and infant wellness checks, etc
Factors Influencing Health Status and Contact with Health Servic	4,336	2,587	3,971	4,344	4,160	2,268	Alcohol abuse, depression, post traumatic stress disorder
Diseases of Musculoskeletal and Connective Tissue	3,417	2,026	2,369	3,136	2,363	2,593	Joint pain, back pain, pain in limb, arthritis
Endocrine, Nutritional, and Metabolic Diseases and Immunity Dis	3,533	1,385	2,294	3,396	1,514	3,053	Abdominal pain, chest pain, cough, headache, rash, shortness of breath
Signs, Symptoms and Ill-Defined Conditions	5,340	1,107	1,541	2,457	2,517	2,391	Sleep Apnea, ear infection, carpal tunnel, diseases of the eye, migraine
Diseases of Nervous System and Sense Organs	1,113	859	1,486	2,506	1,548	1,689	Diabetes, high blood cholesterol, diseases of thyroid
Diseases of Circulatory System	2,209	717	1,340	1,748	1,769	1,504	Bone fractures, sprains, wounds, contusions (bruises)
Injury and Poisoning	2,392	728	1,326	1,775	1,455	1,844	Hypertension, heart failure, etc.
Diseases of Respiratory System	279	422	1,224	1,789	1,352	1,685	Cancer, benign growths
Diseases of Genitourinary System	998	640	1,195	1,652	1,323	1,186	Urinary tract infection, kidney stones, kidney disease
Neoplasms (abnormal new growth of tissue)	1,730	541	712	1,942	1,197	970	Sore throat, respiratory infection, sinusitis, asthma, pneumonia
Diseases of Digestive System	1,421	391	656	963	939	801	Esophageal reflux, hernia, diseases of colon, diseases of liver
Diseases Skin and Subcutaneous Tissue	1,528	77	645	903	589	570	
Complications of Pregnancy, Childbirth, and the Puerperium	871	388	525	917	657	551	Psoriasis, cellulitis and abscess
Infectious and Parasitic Diseases	333	412	159	359	278	232	Hepatitis, viral infections
Congenital Anomalies	352	88	133	179	127	171	Anemia, etc.
Diseases of Blood and Blood Forming Organs	348	100	76	190	49	58	
Newborn (Perinatal)	118	104	43	121	82	37	
Other (prescription pick-up, etc.)	3,033	1,679	4,021	4,938	2,582	2,897	
Total Visits	**37,443**	**16,418**	**28,351**	**33,315**	**29,045**	**28,621**	

Consists of indigent patients who provided a Bernalillo County zip code during their registration. Categories are based on CMS diagnosis codes.

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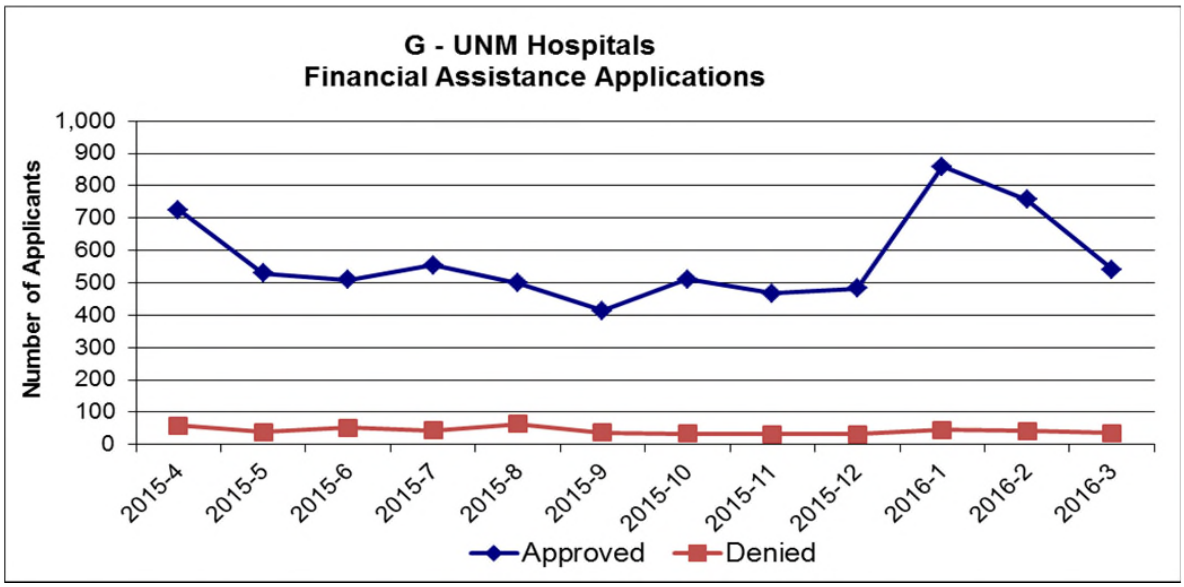
For the twelve months ended March 31, 2016



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UH Statistics
FY15 and FY16 as of March 31, 2015

	FY16 Actual	FY15 Actual
Patient Days		
Adult	84,911	113,948
Pediatric	30,495	41,665
Newborn	3,943	4,899
Total Patient Days	**119,349**	**160,512**
Other Stats		
Clinic Visits	384,062	488,423
Emergency/Urgent Care	65,467	103,724
Operations	14,764	19,460
Births	2,263	2,979

Behavioral Statistics
FY15 and FY16 as of March 31, 2016

	FY16 Actual	FY15 Actual
Patient Days	17,390	24,126
Other Stats		
Outpatient visits	44,258	40,681
Midlevel	68,981	93,871
Methadone & Buprenorphine	107,604	137,423

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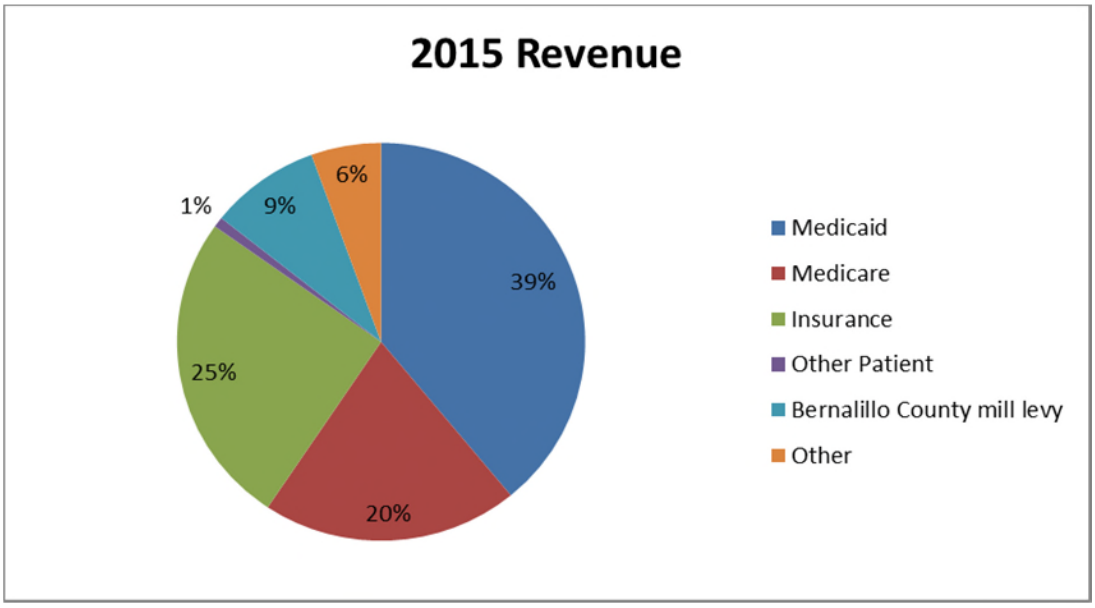

Medicaid	$	415,300,727
Medicare		216,408,888
Insurance		271,153,688
Other Patient		8,892,048
Bernalillo County mill levy		93,249,305
Other		59,026,402

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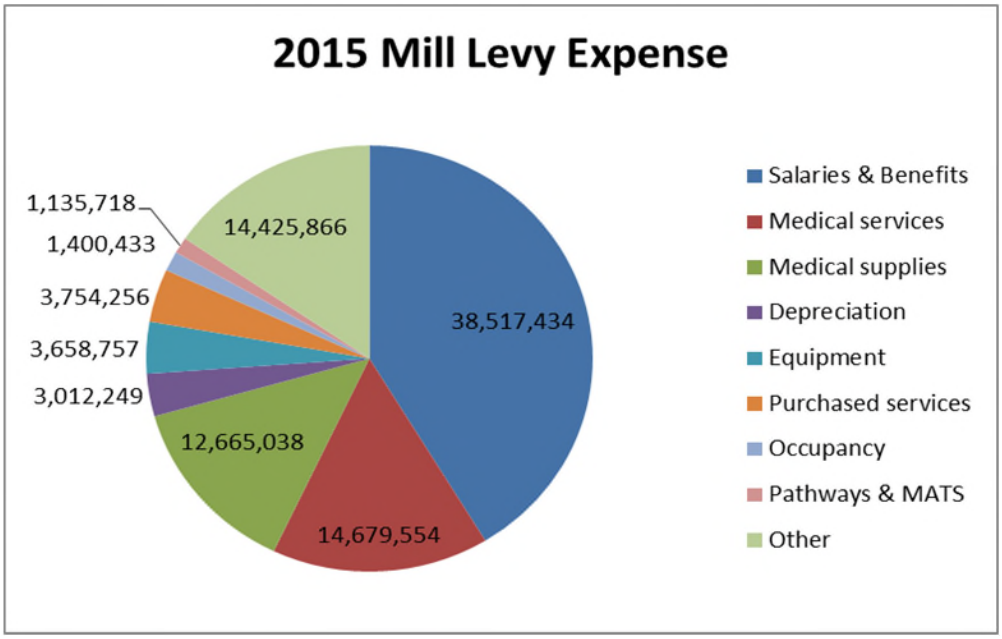

Salaries & Benefits	$	38,517,434
Medical services		14,679,554
Medical supplies		12,665,038
Depreciation		3,012,249
Equipment		3,658,757
Purchased services		3,754,256
Occupancy		1,400,433
Pathways & MATS		1,135,718
Other		14,425,866
Total Expense	$	93,249,305

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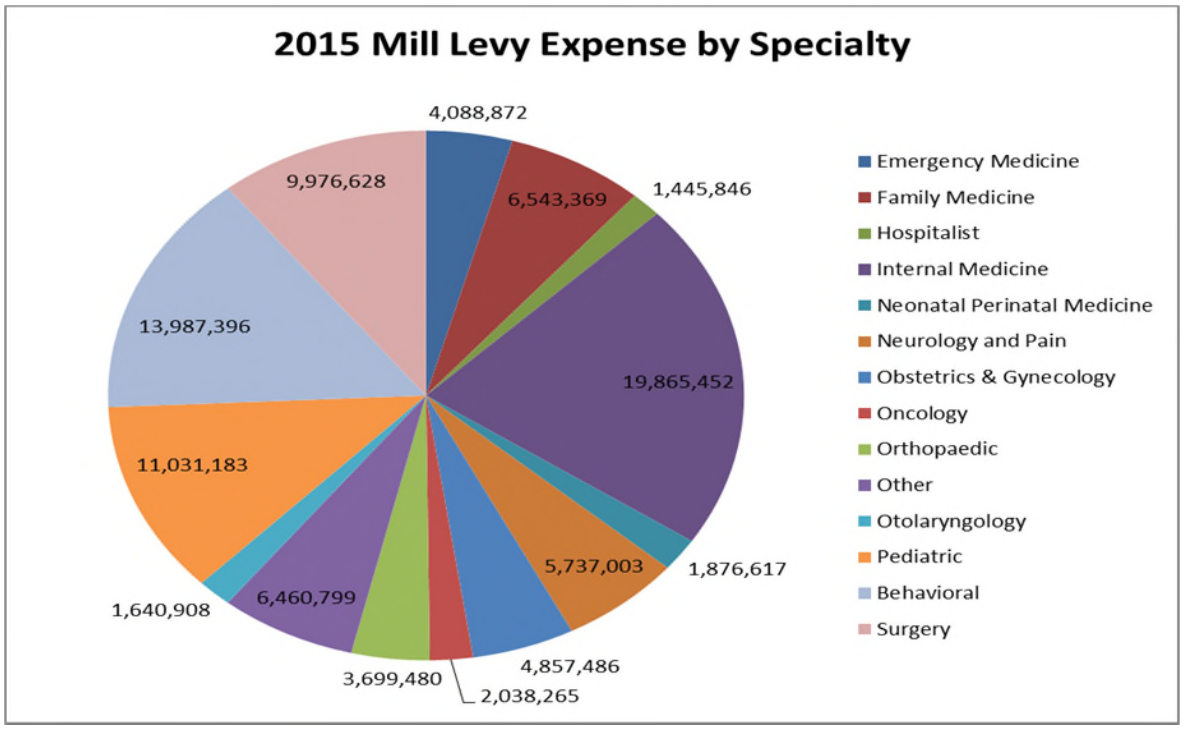
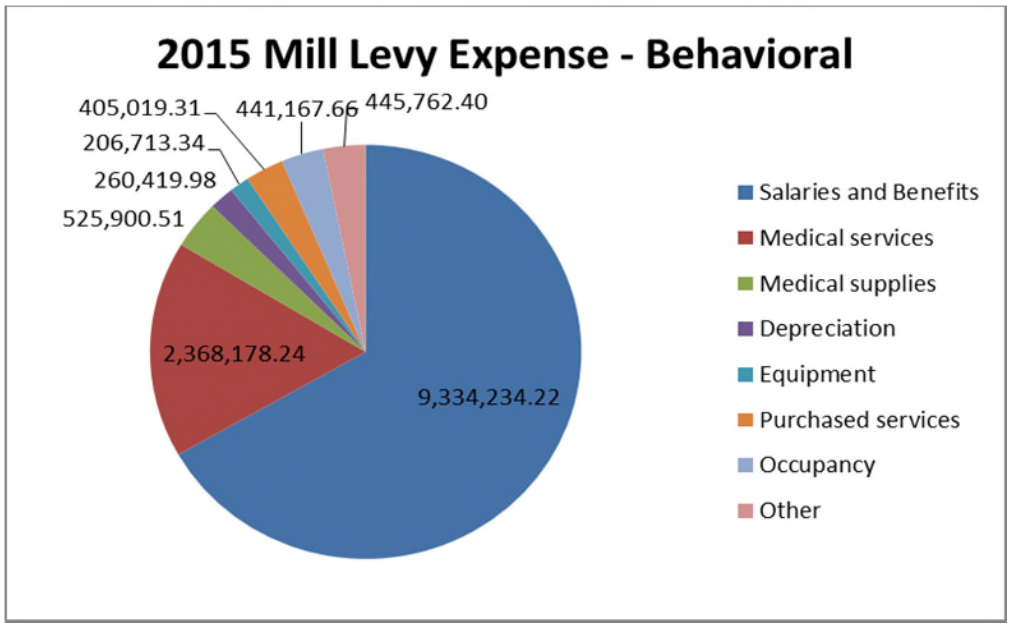
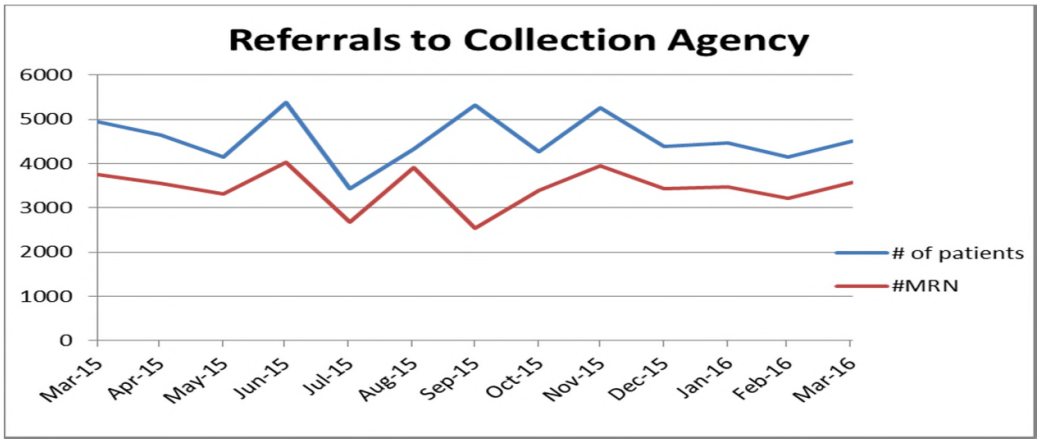


Emergency Medicine	$	4,088,872
Family Medicine		6,543,369
Hospitalist		1,445,846
Internal Medicine		19,865,452
Neonatal Perinatal Medicine		1,876,617
Neurology and Pain		5,737,003
Obstetrics & Gynecology		4,857,486
Oncology		2,038,265
Orthopaedic		3,699,480
Other		6,460,799
Otolaryngology		1,640,908
Pediatric		11,031,183
Behavioral		13,987,396
Surgery		9,976,628
Total	$	93,249,305

THE UNIVERSITY OF NEW MEXICO ◆ HEALTH SCIENCES CENTER
UNM HOSPITALS



Salaries and Benefits	$	9,334,234
Medical services		2,368,178
Medical supplies		525,901
Depreciation		260,420
Equipment		206,713
Purchased services		405,019
Occupancy		441,168
Other		445,762
Total Expense	$	13,987,396


Referrals to Collection Agency
6000
5000
4000
3000
2000
1000
0
Mar-15
Apr-15
May-15
Jun-15
Jul-15
Aug-15
Sep-15
Oct-15
Nov-15
Dec-15
Jan-16
Feb-16
Mar-16
# of patients
#MRN